

Wheel of Health Clinical Profile

Shelley Chatter-Singh

Senior Clinical Associate | Physiotherapist

Role	Senior Clinical Associate
Profession	Physiotherapist
Professional registration	HCPC registered Physiotherapist
Region	Croydon / South London
Specialist focus	Wheelchair services, complex postural management and service leadership

Professional profile

Shelley Chatter-Singh is an experienced Wheelchair Service Manager and clinical lead with a background in acute hospital adult and paediatric physiotherapy services. She is skilled in managing personnel, resources and schedules to meet service demands while maintaining budget targets and guiding service operations. Shelley has expertise in neurological, orthopaedic and respiratory conditions, family and stakeholder collaboration, complex postural management, manual therapy approaches and wheelchair seating.

Specialist clinical expertise

- Wheelchair service management and clinical leadership
- Complex postural management and wheelchair seating
- Neurological, orthopaedic and respiratory conditions
- Paediatric and adult physiotherapy services
- Budget, stock, product and service demand management
- Quality, audit, complaints and service development
- Staff supervision, training and recruitment

Contribution to Wheel of Health

Shelley brings strong service leadership and complex wheelchair service experience to Wheel of Health. Her combination of operational management and hands-on clinical work supports safe, efficient and clinically reasoned recommendations for clients with complex postural and mobility needs.

Clinical experience

Dates	Role / organisation	Relevant focus
2021 - Present	Wheelchair Service Manager, Croydon Council	Manages staff, stock, budgets, product management, service demand data, audit processes, commissioners, complaints, service development and complex clinical caseload.
2016 - 2021	Highly Experienced Wheelchair Therapist, Croydon Healthcare NHS Trust / Croydon Council	Assessed and prescribed wheelchair equipment and accessories for clients across paediatrics to older adults, including moulded seating, active users and powered mobility.
2000 - 2020	Clinical Lead and Senior Physiotherapy Roles, Croydon Health Services NHS Trust	Led acute paediatric physiotherapy, training and development, team management, audit, service development and adult outpatient physiotherapy management.
1994 - 2000	Earlier Physiotherapy Roles	Specialised paediatric physiotherapy and junior physiotherapy roles in NHS trusts.

Education and qualifications

- BSc (Hons) Physiotherapy, University of Manchester - 2:1
- Chailey postural management course
- APPI Pilates, acupuncture and wheelchair supplier/product training

Professional registration and memberships

- Health and Care Professions Council - Physiotherapist
- Chartered Society of Physiotherapy

Governance and quality assurance statement

Shelley works within Wheel of Health's clinical governance framework and maintains appropriate professional registration, professional indemnity, continuing professional development and standards of documentation, communication, safeguarding and professional accountability. This supports consistent, person-centred assessment, clinically reasoned recommendations and high-quality reporting across Wheel of Health services.